

# Terms of Service

## 1. General Information

1.1. These Terms of Service define the rules for the provision of electronic services by Renata Krzycka, operating under the business name KRZYCKA Paintspace.online, via the website paintspace.online.

1.2. The Service Provider is: RENATA KRZYCKA Paintspace.online, ul. Zbigniewa i Andrzeja Pronaszków 8, 30-498 Krakow, Poland, Tax ID (NIP): PL9440000664 (VAT exemption), contact email: contact@paintspace.online.

1.3. These Terms of Service are made available free of charge on the website in a manner that allows Users to download, store, and reproduce them.

## 2. Scope of Services

2.1. Newsletter containing educational content on painting and drawing, updates, course information, and temporary promotional offers. Access is time-limited through periodic password changes. The course consists of 8 lessons and ends with a PDF certificate. Access is individual and non-transferable.

2.2. Contact form for inquiries. Not used for newsletter sign-ups.

2.3. Promotional offers for newsletter subscribers.

2.4. Certificate of completion provided in PDF format.

## 3. Payment Terms

3.1. Course pricing options: Promotional price: 80 EUR; Regular price: 110 EUR.

3.2. Payment is a one-time fee processed via Stripe. The course includes 8 lessons delivered over 2-3 months. Lessons may be delivered all at once or weekly. The price includes educational materials and a PDF certificate.

3.3. Current pricing is published on the website and in the newsletter.

3.4. For payment or refund matters, contact: contact@paintspace.online.

## 4. Withdrawal and Refunds

4.1. Users may withdraw within 14 days unless they agree to immediate course start, which waives

the right of withdrawal.

4.2. After receiving the first lesson, the right of withdrawal is lost.

4.3. Refunds are issued to the original payment account within 14 days of approval.

4.4. (Section removed - test price no longer offered.)

## 5. Personal Data Protection

5.1. Data is processed according to GDPR.

5.2. Data is collected via: Forminator forms, Mailchimp, Stripe, dhosting.pl, and hCaptcha.

5.3. Users may access, rectify, delete, restrict, or object to data processing.

5.4. Data is not transferred outside the EEA except for Mailchimp (USA), with safeguards.

5.5. The website uses cookies via hosting scripts and DAEXT Lightweight Cookie Notice Pro.

5.6. Details are provided in the Privacy Policy.

## 6. Copyright

6.1. All content and materials are protected by copyright and belong to the Service Provider.

6.2. Copying or distributing materials without written consent is prohibited.

## 7. Final Provisions

7.1. The Service Provider may amend these Terms at any time; changes will be published on the website.

7.2. Users will be informed of significant changes by email or website notice.

7.3. Subscribers must read and accept the Terms before signing up.

7.4. These Terms enter into force on 10 April 2026.